# UNITED STATES DISTRICT COURT WESTERN DISTRICT OF LOUISIANA LAKE CHARLES DIVISION

	:
Justin Chaisson,	:
	: Civil Action No.:
Plaintiff,	:
V.	: JUDGE:
	:
Medical Data Systems, Inc.; and	: MAGISTRATE JUDGE
DOES 1-10, inclusive,	:
	:
Defendants.	:
	:
	:

#### **COMPLAINT**

NOW INTO COURT, comes the Plaintiff, Justin Chaisson, by and through undersigned counsel, and, in making this Complaint, states as follows:

# **JURISDICTION**

- 1. This action arises out of the Defendants' repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA"), and the invasions of the Plaintiff's personal privacy by the Defendants and their agents in their illegal efforts to collect a consumer debt.
  - 2. Supplemental jurisdiction exists pursuant to 28 U.S.C. § 1367.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that the Defendants transact business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

#### **PARTIES**

- 4. The Plaintiff, Justin Chaisson ("Plaintiff"), is an adult individual residing in Lake Charles, Louisiana, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).
- 5. The Defendant, Medical Data Systems, Inc. ("Medical"), is a Florida business entity with an address of 2001 9th Avenue, Suite 312, Vero Beach, Florida 32960, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).
- 6. Does 1-10 (the "Collectors") are individual collectors employed by Medical and whose identities are currently unknown to the Plaintiff. One or more of the Collectors may be joined as parties once their identities are disclosed through discovery.
  - 7. Medical at all times acted by and through one or more of the Collectors.

### **ALLEGATIONS APPLICABLE TO ALL COUNTS**

#### A. The Debt

- 8. The Plaintiff allegedly incurred a financial obligation in the approximate amount of \$7,000.00 dollars (the "Debt") to Women's & Children's Hospital (the "Creditor").
- 9. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 10. The Debt was purchased, assigned or transferred to Medical for collection, or Medical was employed by the Creditor to collect the Debt.
- 11. The Defendants attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

#### **B.** Medical Engages in Harassment and Abusive Tactics

- 12. Since approximately March 2012, Defendants began contacting Plaintiff in an attempt to collect the Debt.
- 13. On or about mid-May 2012, Defendants placed a call to Plaintiff's cellular phone after 9 p.m. in an attempt to collect the Debt.
- 14. During the initial conversation and during each conversation thereafter, Plaintiff advised Defendants that no payment would be forthcoming.
- 15. Thereafter, Defendants continued to contact Plaintiff at an excessive and harassing rate, calling approximately three (3) times a day.
- 16. Plaintiff spoke to Defendants approximately six times in a two day period. During each conversation, Plaintiff reiterated that the Debt would not be paid.
- 17. Despite such information, Defendants continued to place numerous calls per day to Plaintiff's cellular phone in an attempt to harass and annoy Plaintiff into paying the Debt.
- 18. During a subsequent conversation, Defendants threatened to immediately garnish Plaintiff's wages and report to the credit bureau unless Plaintiff made payment by 5 p.m. that day.
- 19. Defendants did not have the present ability to garnish Plaintiff's wages, as Defendants did not have a judgment in their favor against Plaintiff at such time the threat of garnishment was made to Plaintiff.
- 20. Based upon the threat and worry of immediate garnishment, Plaintiff felt coerced into entering into a repayment agreement of the Debt with Defendants.
- 21. Defendants failed to send Plaintiff any written correspondence, informing Plaintiff of his rights under federal law.

# **C.** Plaintiff Suffered Actual Damages

- 22. The Plaintiff has suffered and continues to suffer actual damages as a result of the Defendants' unlawful conduct.
- 23. As a direct consequence of the Defendants' acts, practices and conduct, the Plaintiff suffered and continues to suffer from humiliation, anger, anxiety, emotional distress, fear, frustration and embarrassment.
- 24. The Defendants' conduct was so outrageous in character, and so extreme in degree, as to go beyond all possible bounds of decency, and to be regarded as atrocious, and utterly intolerable in a civilized community.

# COUNT I

# VIOLATIONS OF THE FDCPA 15 U.S.C. § 1692, et seq.

- 25. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 26. The Defendants' conduct violated 15 U.S.C. § 1692c(a)(1) in that Defendants contacted the Plaintiff at a place and during a time known to be inconvenient for the Plaintiff, including, but not limited to, contacting the Plaintiff before 8:00 a.m. and after 9:00 p.m.
- 27. The Defendants' conduct violated 15 U.S.C. § 1692d in that Defendants engaged in conduct the natural consequence of which was to harass, oppress, or abuse Plaintiff in connection with the collection of a debt.
- 28. The Defendants' conduct violated 15 U.S.C. § 1692d(5) in that Defendants caused a phone to ring repeatedly and engaged the Plaintiff in telephone conversations, with the intent to annoy and harass.

- 29. The Defendants' conduct violated 15 U.S.C. § 1692e in that Defendants used false, deceptive, or misleading representation or means in connection with the collection of a debt.
- 30. The Defendants' conduct violated 15 U.S.C. § 1692e(4) in that Defendants threatened the Plaintiff with garnishment if the Debt was not paid.
- 31. The Defendants' conduct violated 15 U.S.C. § 1692e(10) in that Defendants employed false and deceptive means to collect a debt.
- 32. The Defendants' conduct violated 15 U.S.C. § 1692f in that Defendants used unfair and unconscionable means to collect a debt.
- 33. The Defendants' conduct violated 15 U.S.C. § 1692g(a) in that Defendants failed to send Plaintiff an initial letter within five days of its initial contact with Plaintiff as required by law.
- 34. The foregoing acts and omissions of the Defendants constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
  - 35. The Plaintiff is entitled to damages as a result of Defendants' violations.

# COUNT II INVASION OF PRIVACY BY INTRUSION INTO PRIVATE AFFAIRS

- 36. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 37. The Restatement of Torts, Second, § 652(b) defines intrusion upon seclusion as, "One who intentionally intrudes...upon the solitude or seclusion of another, or his private affairs or concerns, is subject to liability to the other for invasion of privacy, if the intrusion would be highly offensive to a reasonable person."
- 38. Louisiana further recognizes the Plaintiff's right to be free from invasions of privacy, thus the Defendants violated Louisiana state law.

- 39. The Defendants intentionally intruded upon the Plaintiff's right to privacy by continually harassing the Plaintiff with numerous calls.
- 40. The telephone calls made by the Defendants to the Plaintiff were so persistent and repeated with such frequency as to be considered, "hounding the plaintiff," and, "a substantial burden to her existence," thus satisfying the Restatement of Torts, Second, § 652(b) and Louisiana law requirements for an invasion of privacy.
- 41. The conduct of the Defendants in engaging in the illegal collection activities resulted in multiple invasions of privacy in such a way as would be considered highly offensive to a reasonable person.
- 42. As a result of the intrusions and invasions, the Plaintiff is entitled to actual damages in an amount to be determined at trial from the Defendants.

# COUNT III INTENTIONAL INFLICTION OF EMOTIONAL DISTRESS

- 43. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully set forth herein at length.
- 44. The acts, practices and conduct engaged in by the Defendants vis-à-vis the Plaintiff was so outrageous in character, and so extreme in degree, as to go beyond all possible bounds of decency, and to be regarded as atrocious, and utterly intolerable in a civilized community.
- 45. The foregoing conduct constitutes the tort of intentional infliction of emotional distress under the laws of the State of Louisiana.
- 46. All acts of the Defendants and the Collectors complained of herein were committed with malice, intent, wantonness, and recklessness.

#### PRAYER FOR RELIEF

WHEREFORE, the Plaintiff prays that judgment be entered against the

Defendants:

1. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against the Defendants;

2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A)

against the Defendants;

3. Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C.

§ 1692k(a)(3) against the Defendants;

4. Actual damages pursuant to La. Rev. Stat. Ann. §9-625;

5. Actual damages from the Defendants for the all damages including emotional

distress suffered as a result of the intentional, reckless, and/or negligent

FDCPA violations and intentional, reckless, and/or negligent invasions of

privacy in an amount to be determined at trial for the Plaintiff;

6. Such other and further relief as may be just and proper.

TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: July 2, 2012

Respectfully submitted,

By: \_ /s/ Kenneth D. McLean\_

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7

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